

OUR NEW DIGITAL
BANKING EXPERIENCE

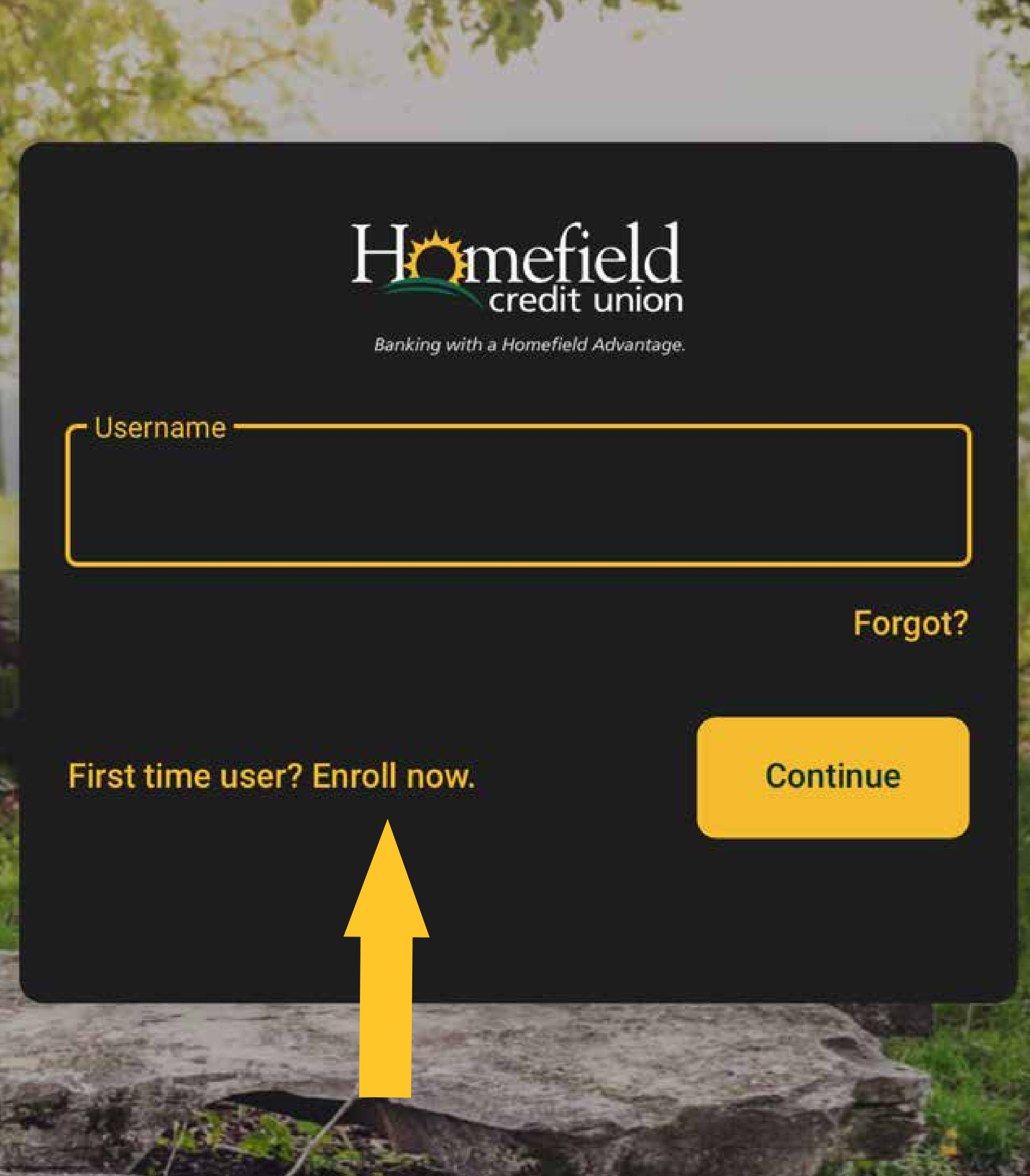


**HOW TO
ENROLL**



This step-by-step guide is here to assist you with enrolling in our new online banking platform.

The enrollment process is the same for both desktop and mobile devices with one exception— for desktop enrollment, you will click the secure Home Banking button located in the top right corner of our website home page and then click **Enroll Now**



The screenshot shows the Homefield Credit Union login interface. At the top, the logo for Homefield credit union is displayed with the tagline "Banking with a Homefield Advantage." Below the logo is a large yellow-bordered input field labeled "Username". To the right of the input field is a link labeled "Forgot?". Below the input field, there is a yellow button labeled "Continue". To the left of the "Continue" button, the text "First time user? Enroll now." is displayed. A large yellow arrow points upwards from the bottom center of the page towards the "Enroll now." text.

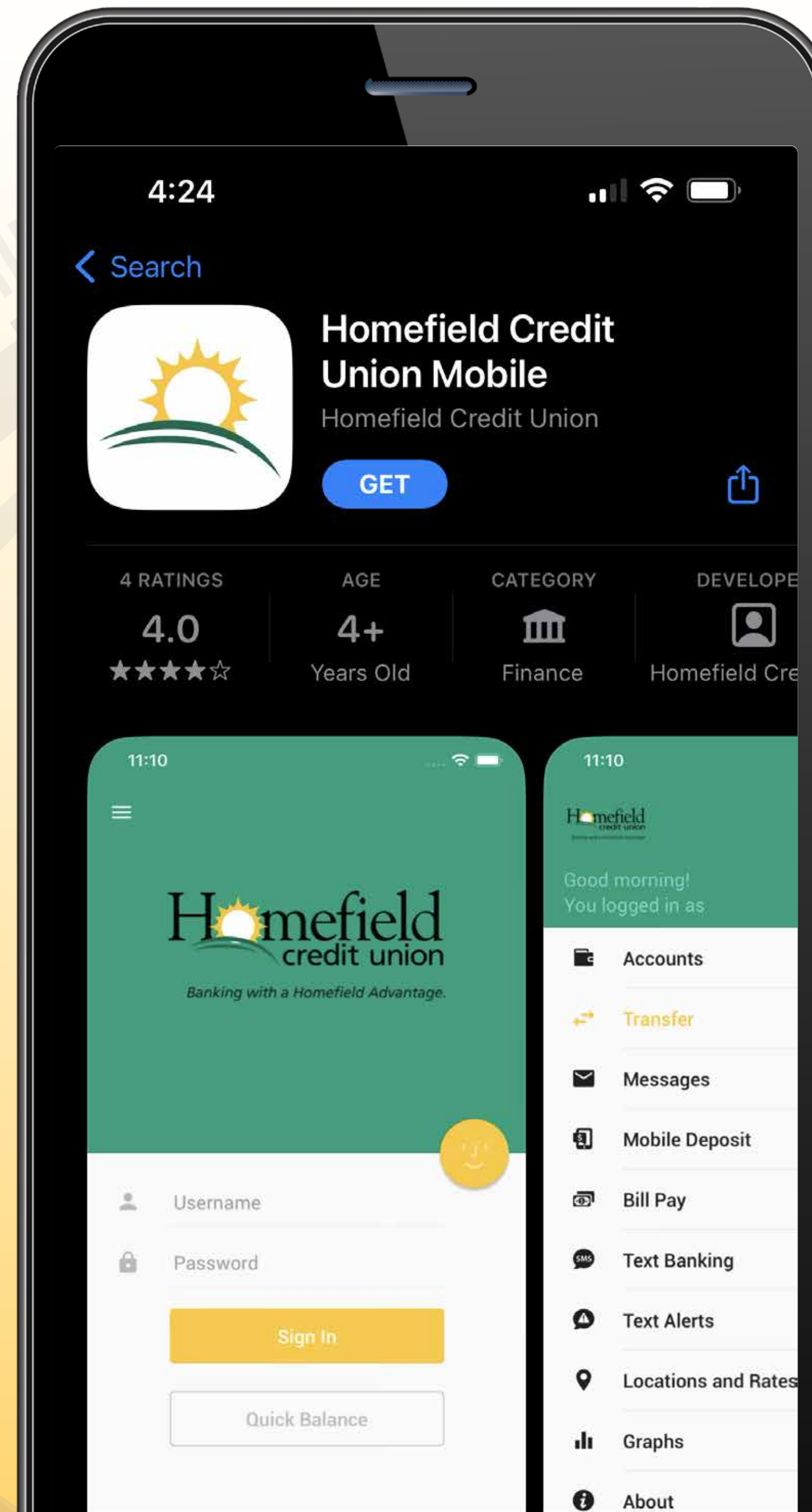
Mobile Banking Users

Download the Homefield CU Mobile Banking App

To download the new app, visit the app store on your mobile device and search for **Homefield Credit Union**.

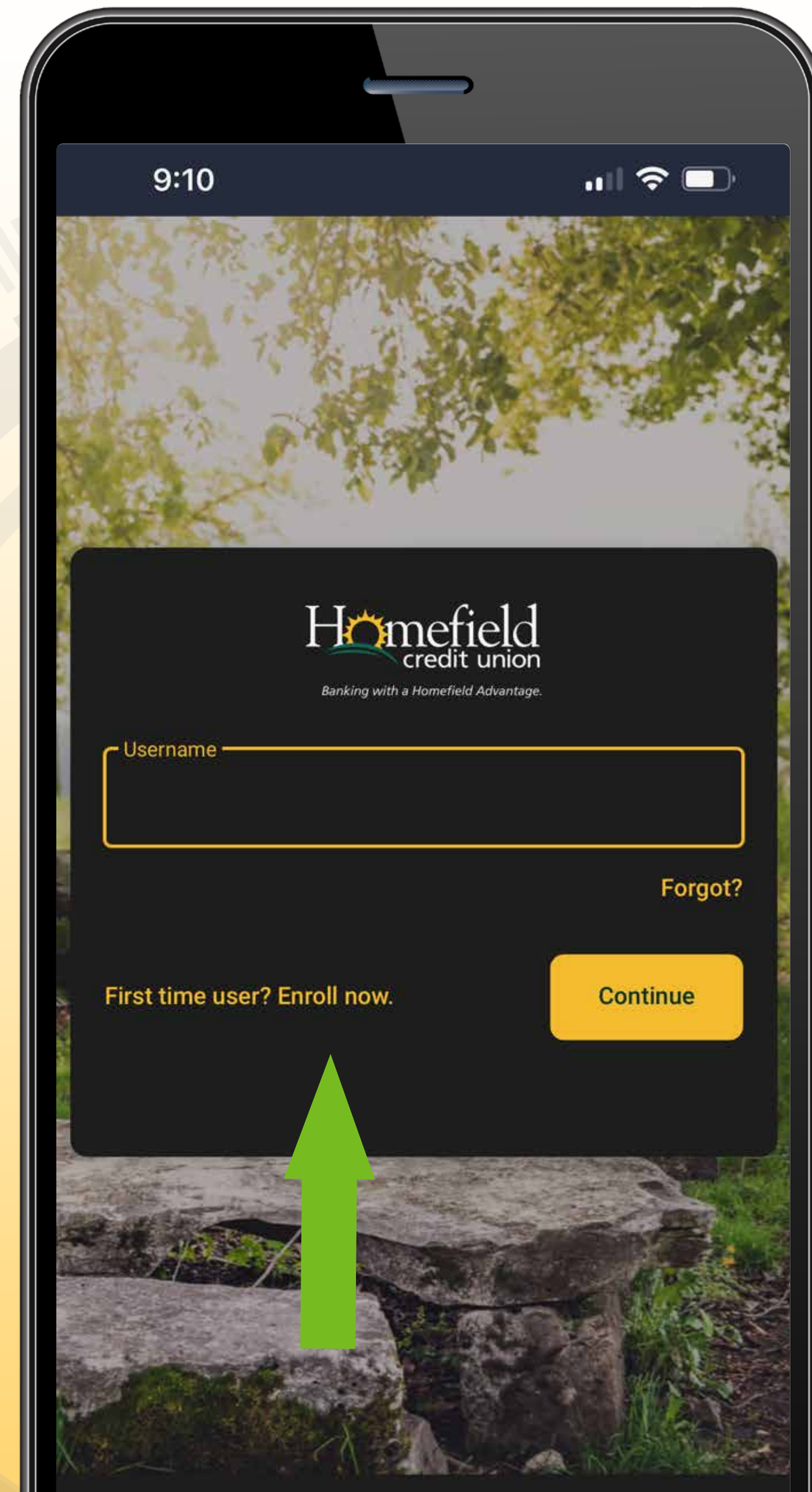
Available on the
App Store

ANDROID APP ON
Google play



Enroll in Online / Mobile Banking

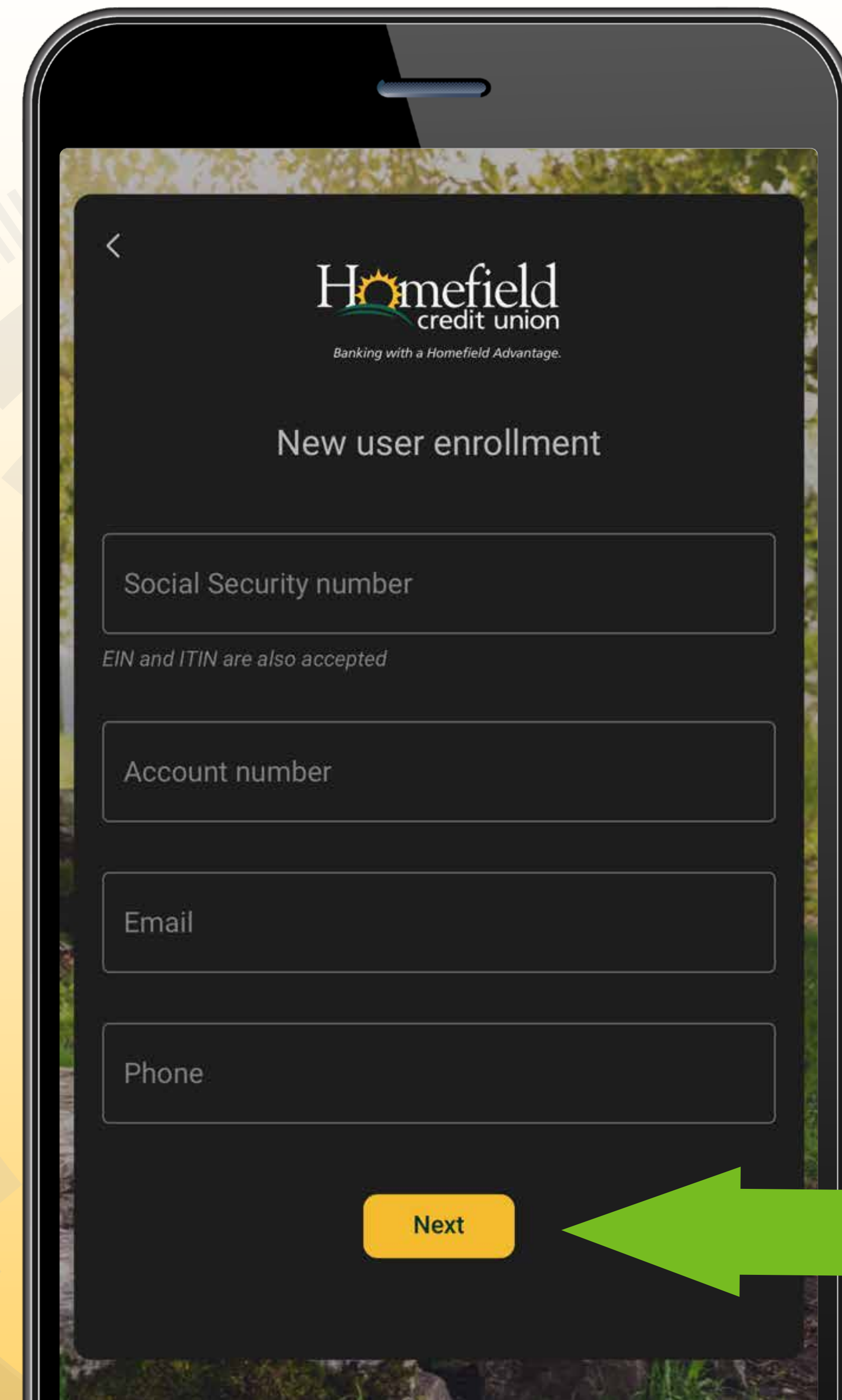
Click *First time user?*
Enroll now.



Enter your information

Enter your Social Security Number (SSN), member number (*which can be found on your periodic statement*), email address and phone number we have on file.

Click *Next*.

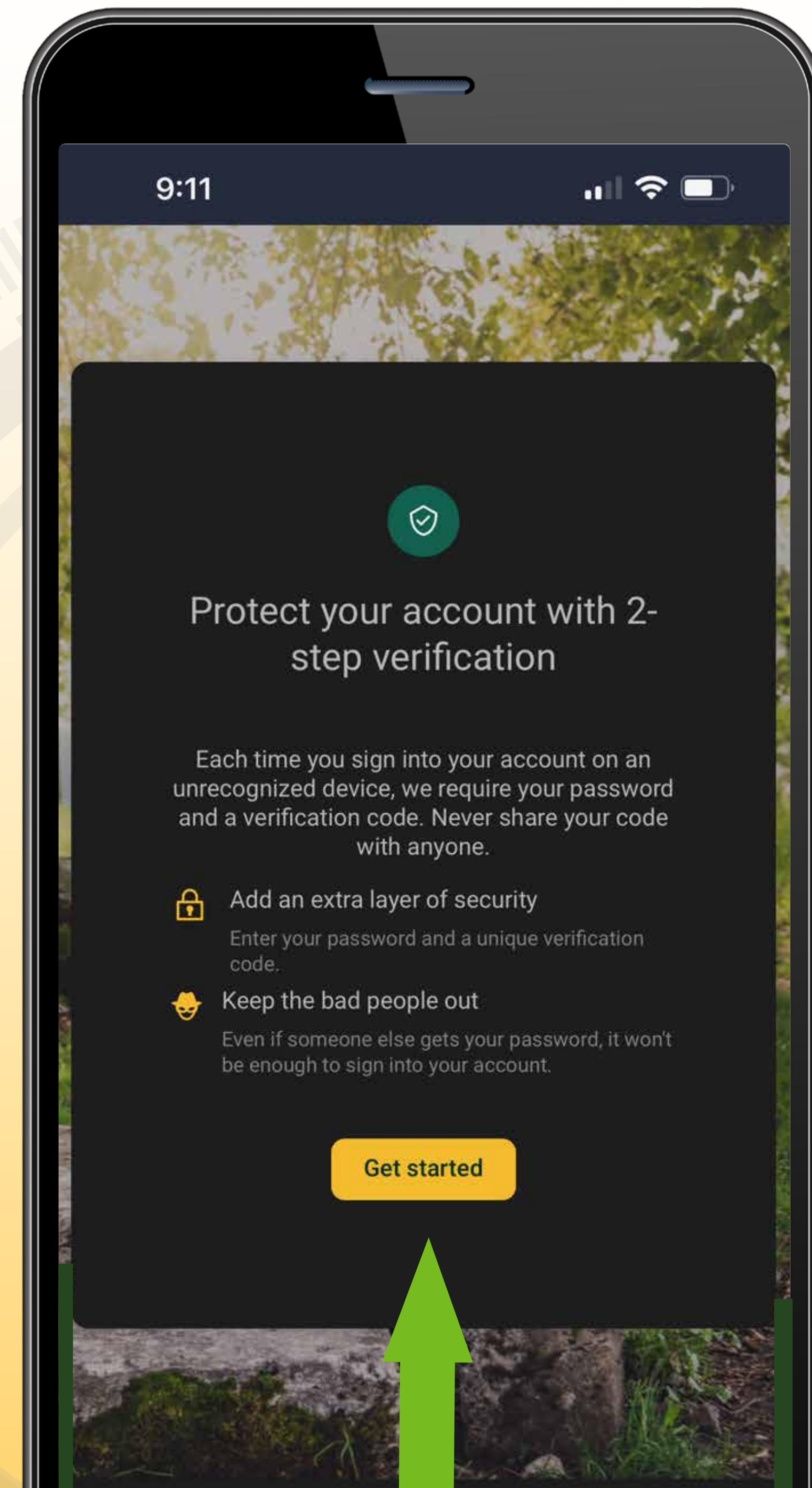


The image shows a smartphone screen displaying the Homefield credit union mobile app interface. At the top, the Homefield credit union logo is visible with the tagline "Banking with a Homefield Advantage." Below the logo, the title "New user enrollment" is centered. The form consists of four input fields: "Social Security number", "Account number", "Email", and "Phone". Below the "Social Security number" field, a note states "EIN and ITIN are also accepted". At the bottom of the form, there is a yellow "Next" button. A large green arrow points to the "Next" button from the right side of the screen.

Protect your account

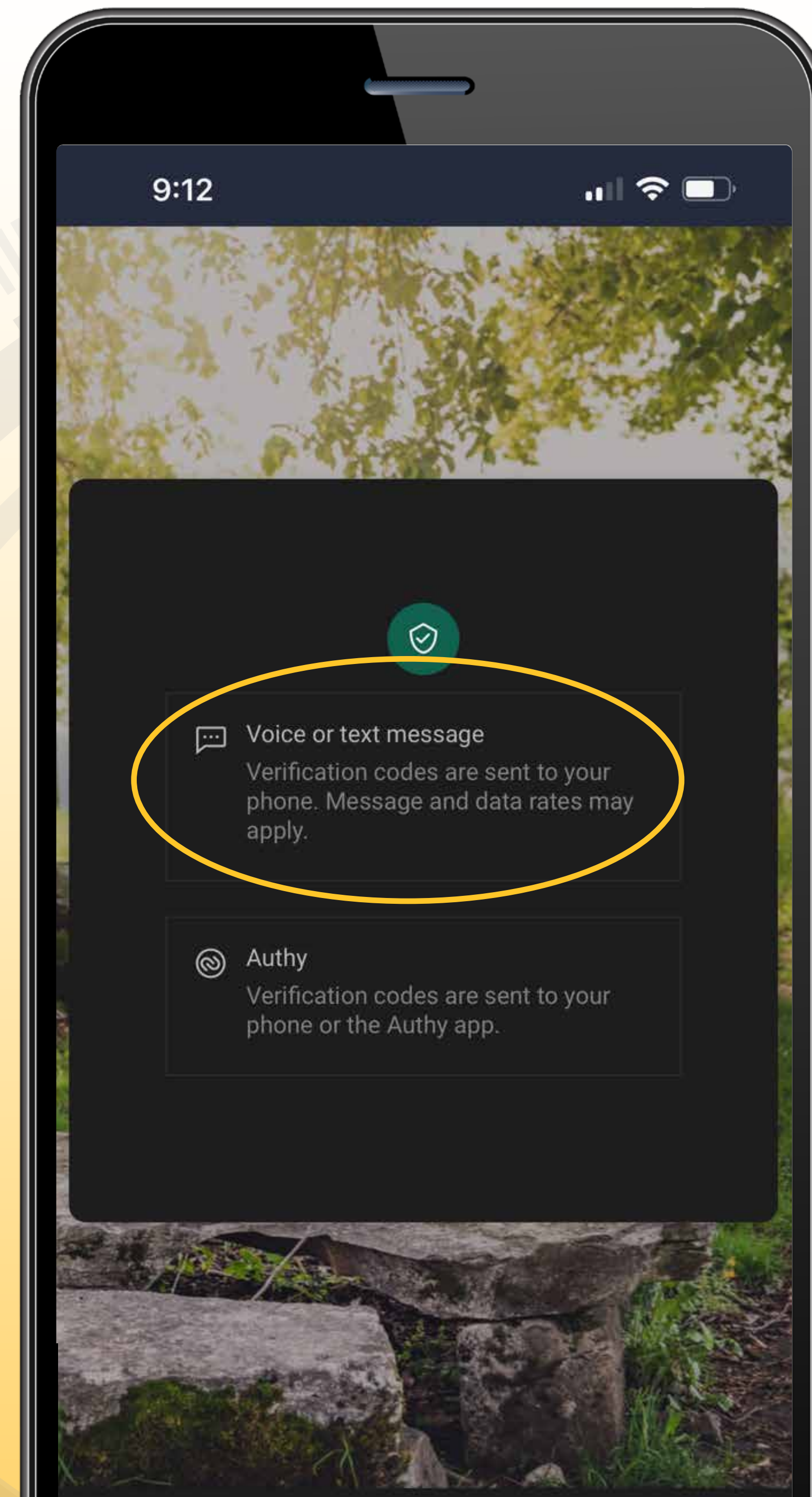
Set up the two-step
verification process.

Click **Get Started**.



Protect your account

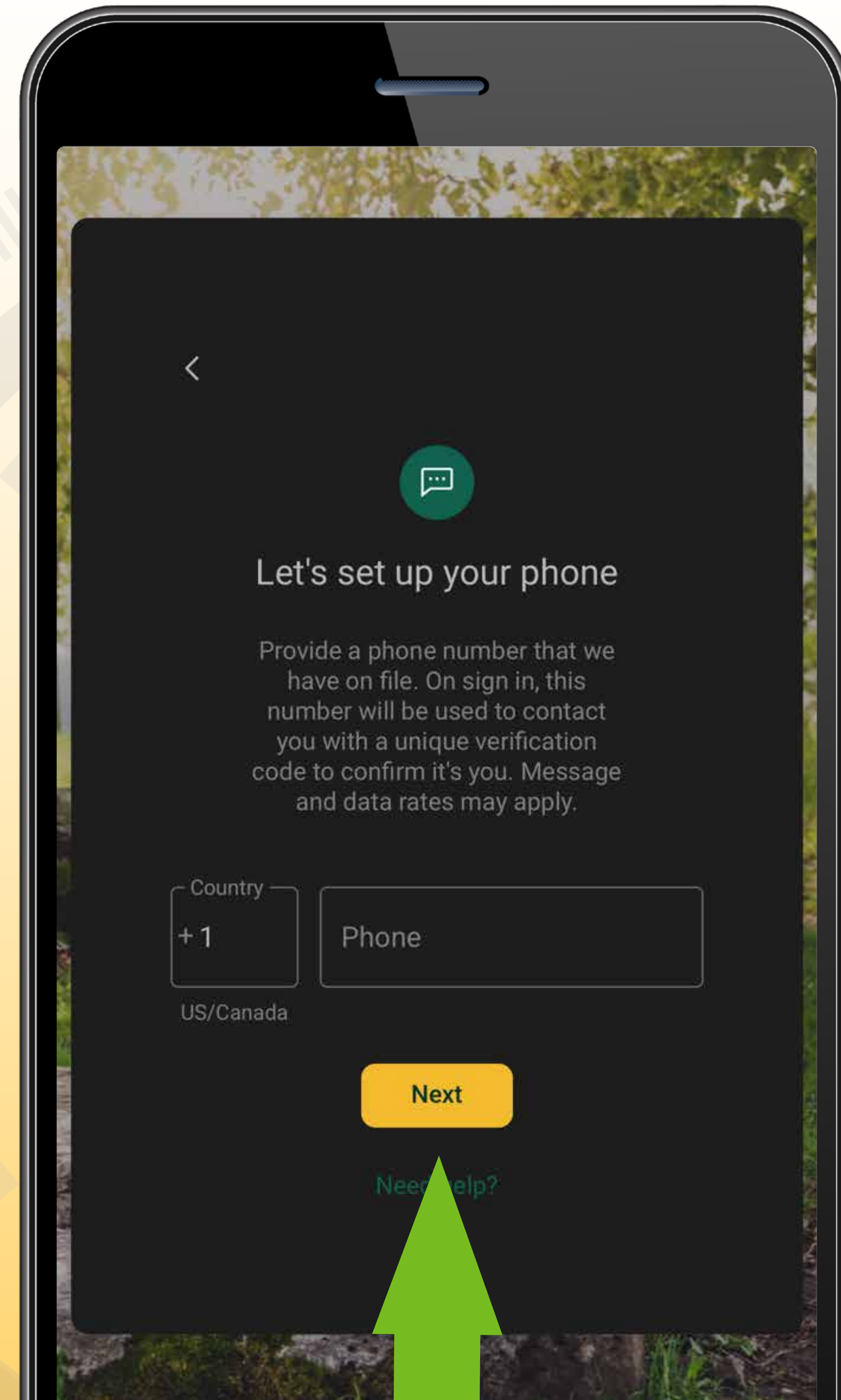
Choose your verification
method. We recommend
using voice or text
message for ease of use.



Protect your account

Enter the phone number
we have on file.

Click *Next*.

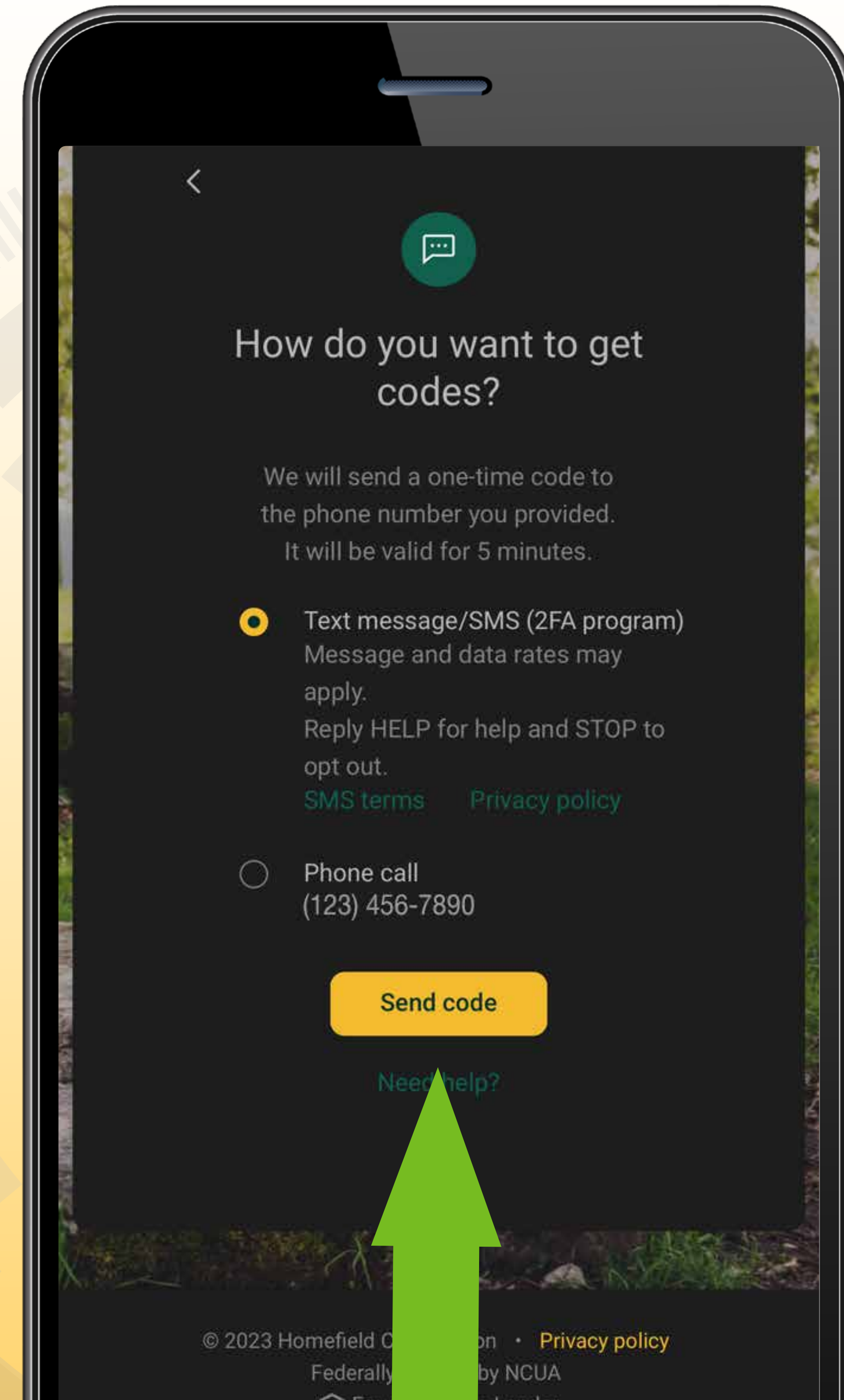


Protect your account

Choose how you would like to receive your verification code, either by text message or phone call.

If the phone number is not a mobile number, you must choose phone call.

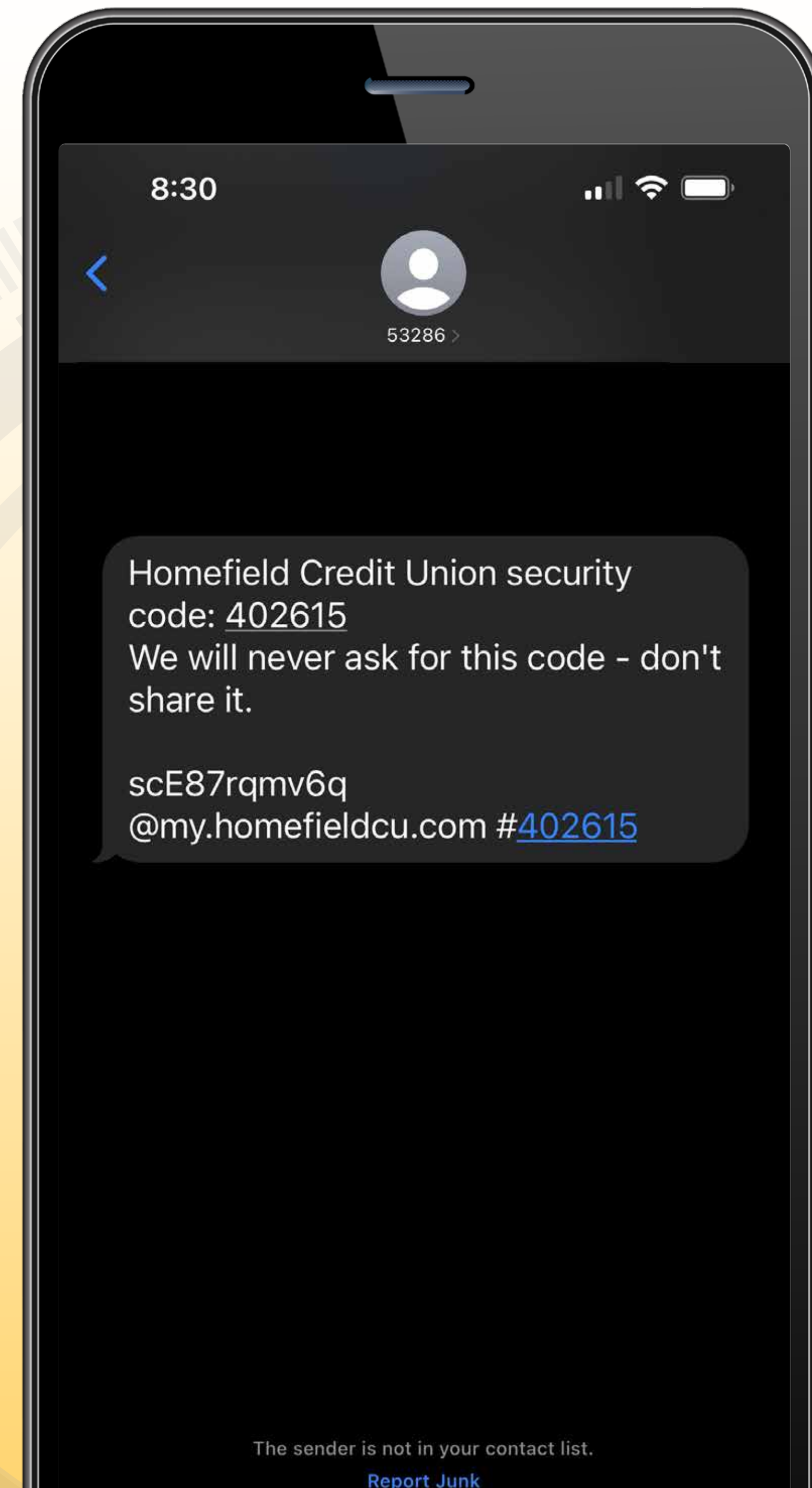
Click *Send Code*.



Protect your account

A verification code will be
sent via text or phone call.

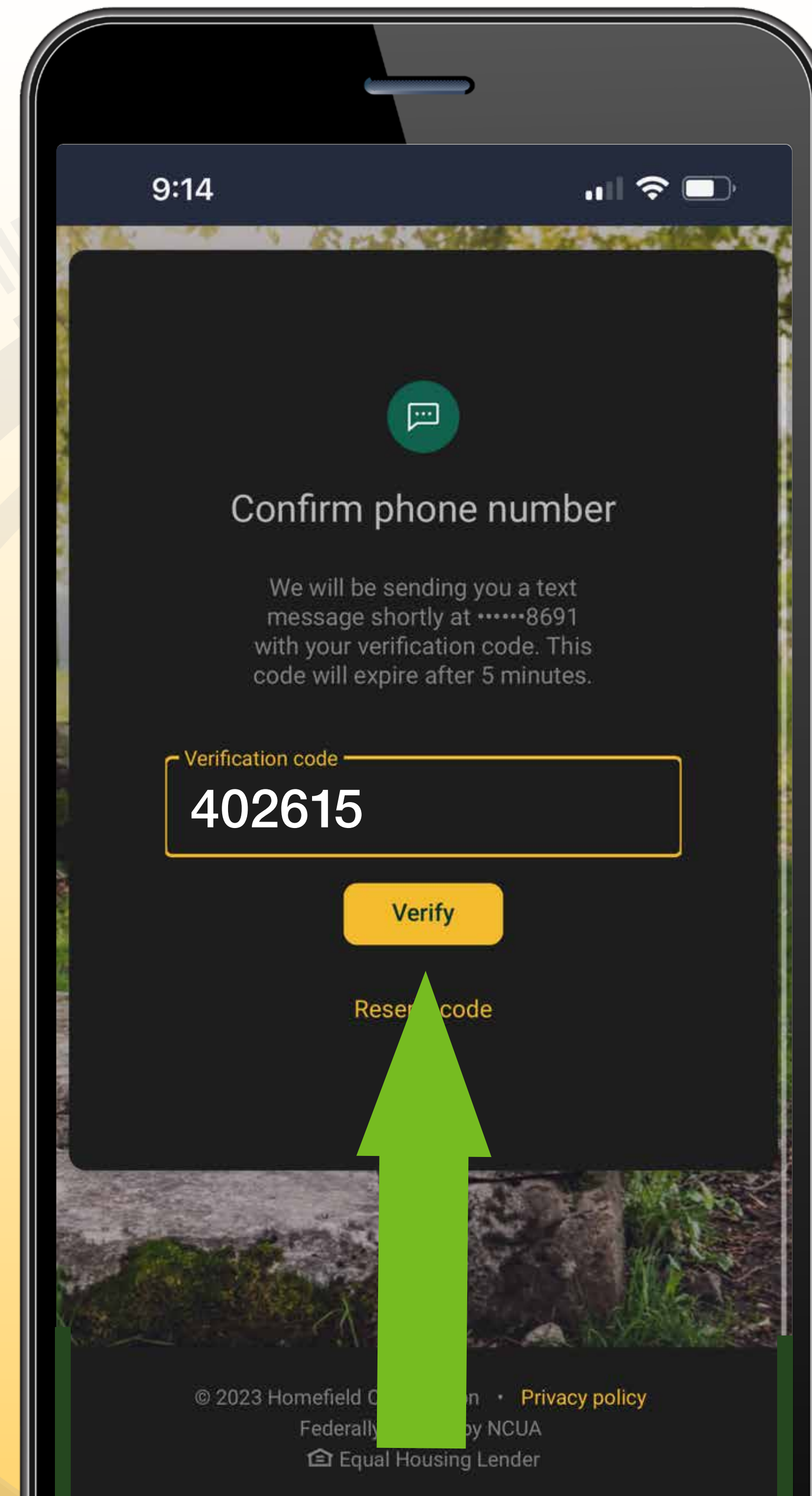
Click *Next*.



Verify your phone

Retrieve and enter the verification code.

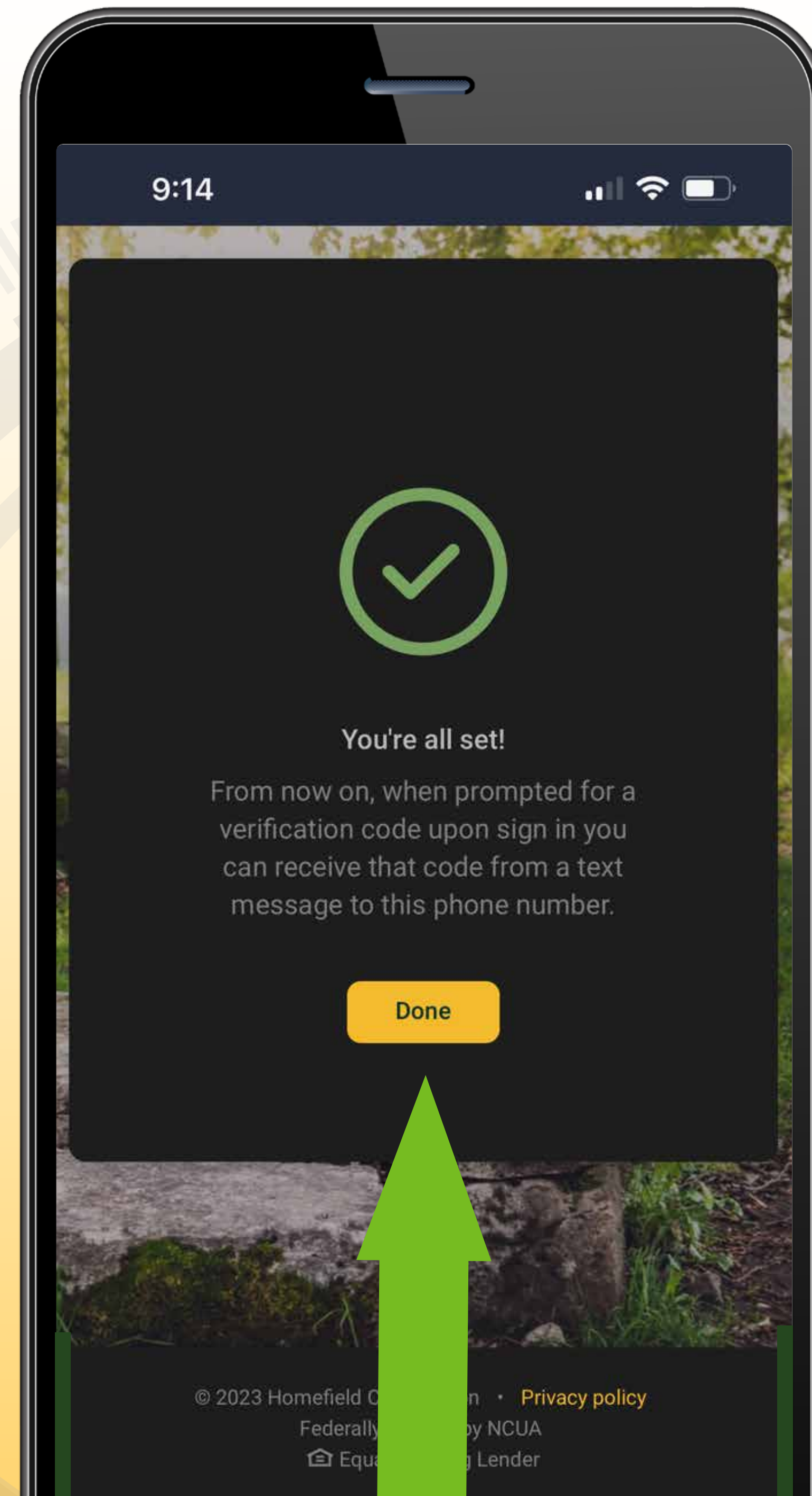
Click **Verify**.



Verification setup complete

Read the prompt.

*Click **Done**.*

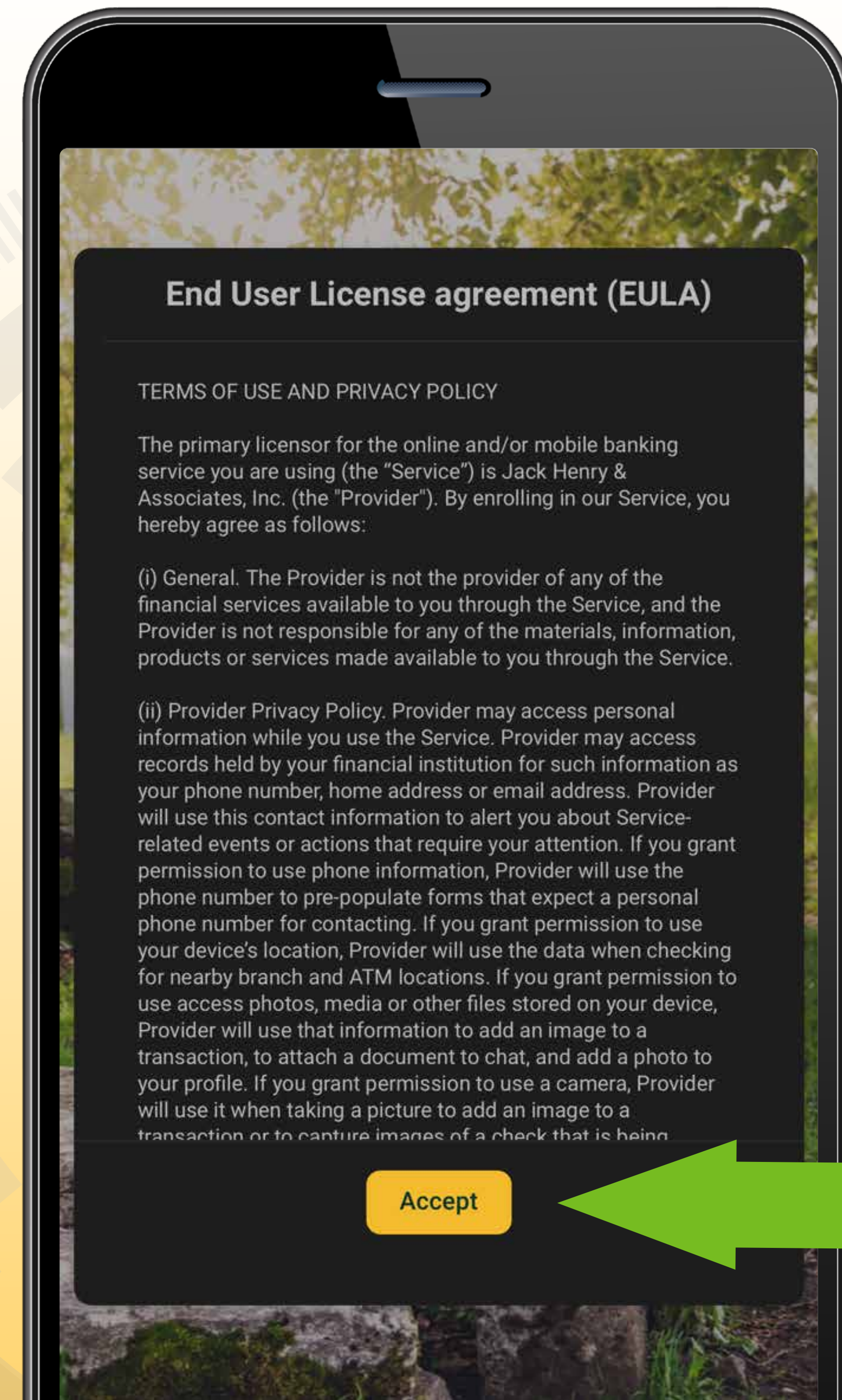


User Agreement

Read the User Agreement,
scroll to the bottom.

Click *Accept*.

*If you choose **No**, you will not
be able to move forward in the
enrollment process.*



Create a username and password

Review the username and password rules, then create a new username and password.

Click *Next*.

You will use this new username and password to log in to both Desktop and Mobile Banking.

Homefield
credit union
Banking with a Homefield Advantage.

Create credentials

Username

Show rules

Password

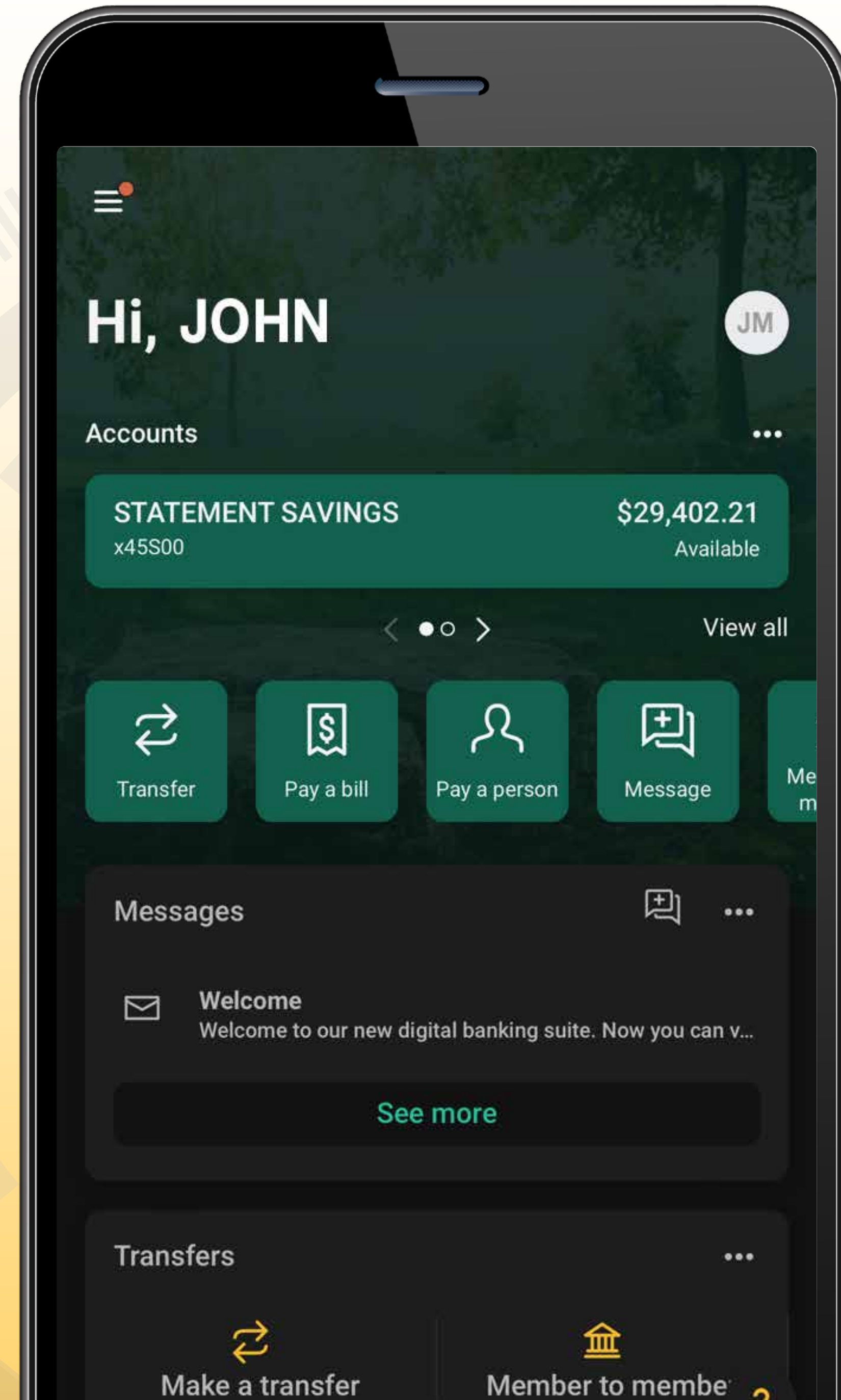
Show rules

Confirm password

Next

Success!

You are now enrolled
for Online/Mobile Banking.



New Features

Our new Digital Banking Platform has many exciting features:

- Access digital statements
- Set up account alerts
- Make transfers and payments
- Send secure messages
and much more!





Our New Digital Banking platform will be available
May 16, 2023

*Thank you for walking through the enrollment process.
Please contact us with any questions.*

Homefield
credit union